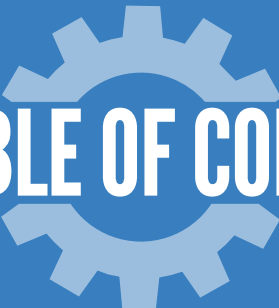


DECEMBER 2011

MISSOURI  
DEPARTMENT OF

# LABOR MONTHLY DASHBOARD MEASURES

LAWRENCE G. REBMAN, DIRECTOR



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DECEMBER 2011

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### UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **8.0%**

Amount of Title XII Loans to the Unemployment Trust Fund as of 1/15/12: **\$752,102,240.31**

Trust Fund Balance: **\$0.00**

Number of Employers in the Shared Work Program: **448**

Number of Affected Employees in the Shared Work Program: **31,777**

### SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in December: **581**

SIF Balance (as of 12/31/11): **\$5,846,897.32**

New Permanent Total Disability (PTD) Claims Paid: **15**

New PTD Awards: **18**

Average PTD First Payment: **\$81,208**

PTD Recipients: **1,060**

### WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations: **\$425,349**

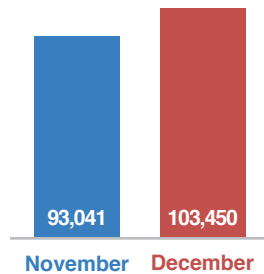
Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations: **\$66,240**

Number of Missouri Miners Trained: **275**

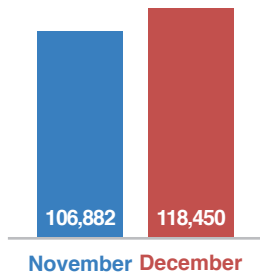
Number of Hazards Found at Missouri Mine Sites: **92**

Number of Miners Assisted by Hazards Removed: **707**

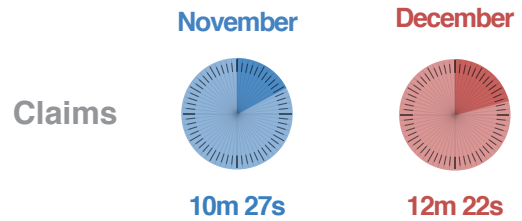
## CALLS ANSWERED



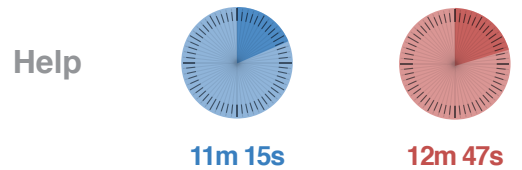
## CALLS IN QUEUE



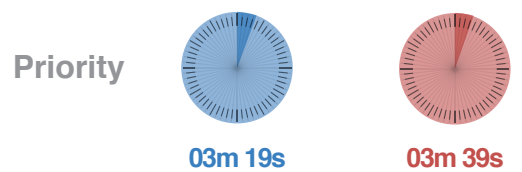
## AVERAGE TIME CALLS IN QUEUE



Line to speak with a representative to file a new or renewed claim.

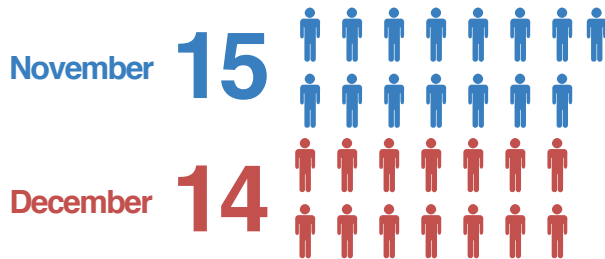


Line to speak with a representative about a question or issue with their claim



Line to change and address or PIN number, or for claimants who are asked to call in on a certain day

## NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



## UI CASES REFERRED FOR PROSECUTION

November **31** Dec. **25**

## MONEY RECOVERED IN FRAUD\*

Nov. \$681,492 / Dec. \$693,135 / YTD: \$10,483,304

*\*monthly totals are subject to change*

## MISCLASSIFIED WORKERS IDENTIFIED

Nov. 1,265 / Dec. 836 / YTD: 9,167

## ACCOUNTS /EMPLOYERS WITH MISCLASSIFIED WORKERS

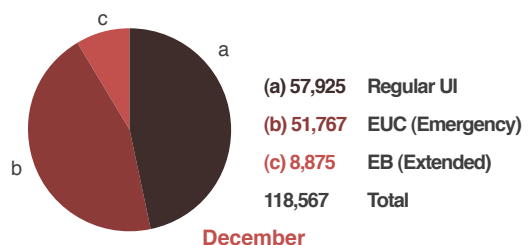
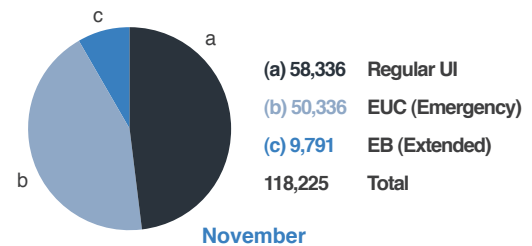
Nov. 130 / Dec. 162 / YTD: 1,400

## ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION\*

Nov. \$181,994 / Dec. \$180,727 / YTD: \$1,263,298 (est.)

*\*monthly totals are subject to change*

## PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



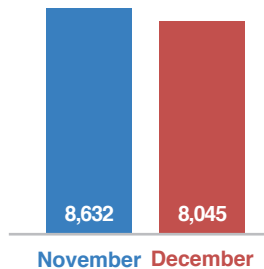
## DELINQUENT UNEMPLOYMENT TAXES COLLECTED

\$ December 2010 \$23,308,844.65  
December 2011 \$21,472,836.66

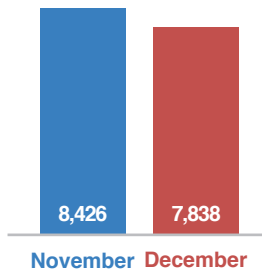
# DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

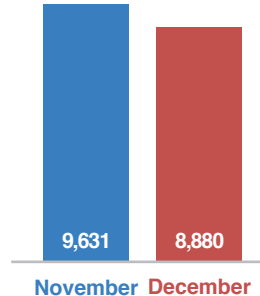
## WORKPLACE INJURIES, FATALITIES (FROIs PLUS CLAIMS) REPORTED TO THE DIVISION



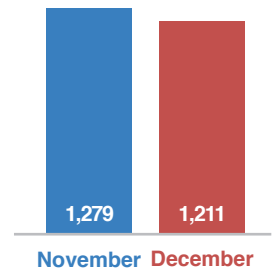
## FIRST REPORTS OF INJURIES (FROIs) FILED



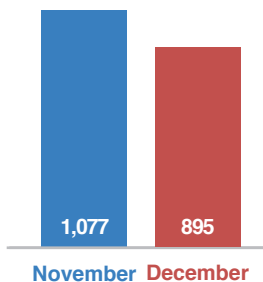
## WORKERS' COMPENSATION CASES PROCESSED



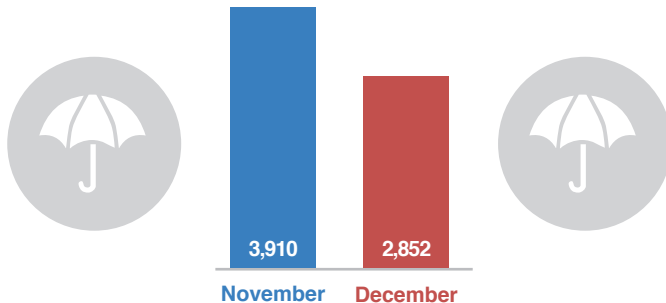
## CLAIMS FOR COMPENSATION RESOLVED



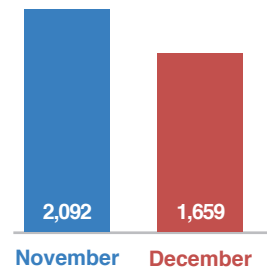
## CLICKS ON "ARE YOU COVERED?" COVERAGE VERIFICATION SERVICE (CVS)



## SEARCHES PERFORMED IN THE CVS



## POLICY DETAIL INFORMATION REQUEST FROM CVS



# STATE BOARD OF MEDIATION

Mike Pritchett, Acting Chairman

## NUMBER OF PETITIONS FILED

Nov. **04**  
Dec. **01**



## ELECTIONS HELD

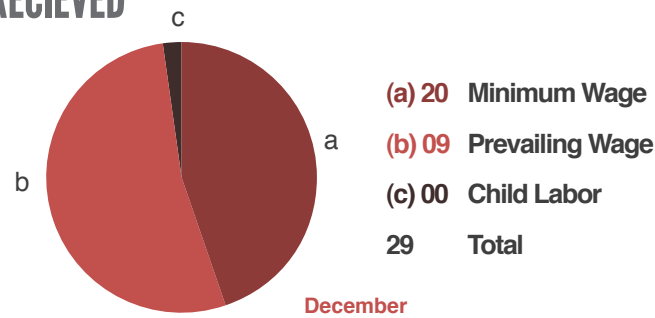
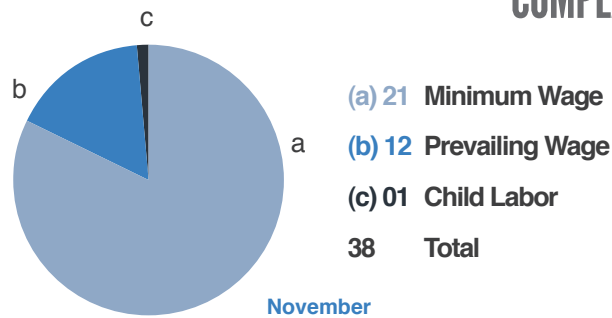
Nov. **01**  
Dec. **02**



## ELECTIONS RESULTING IN REPRESENTATION (NUMBER OF EMPLOYEES)

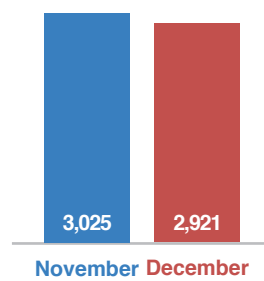
Nov. **01**(28)  
Dec. **02**(214)

COMPLAINTS RECIEVED

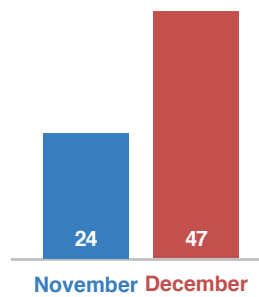


CALLS ANSWERED

(Min. Wage, Prevailing Wage, Child Labor)



INVESTIGATIONS CLOSED

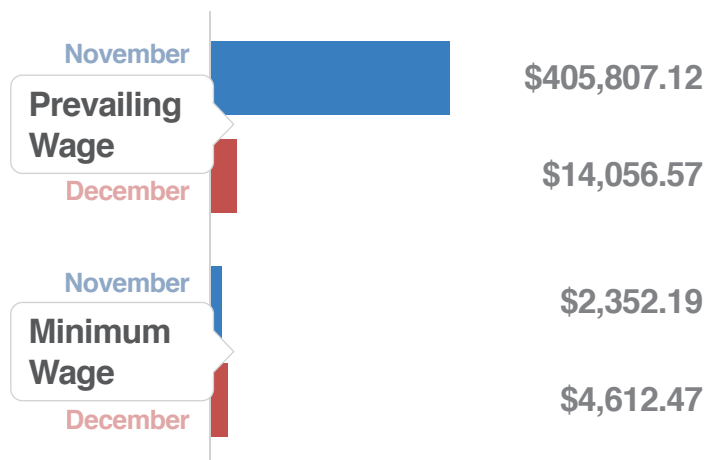


CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

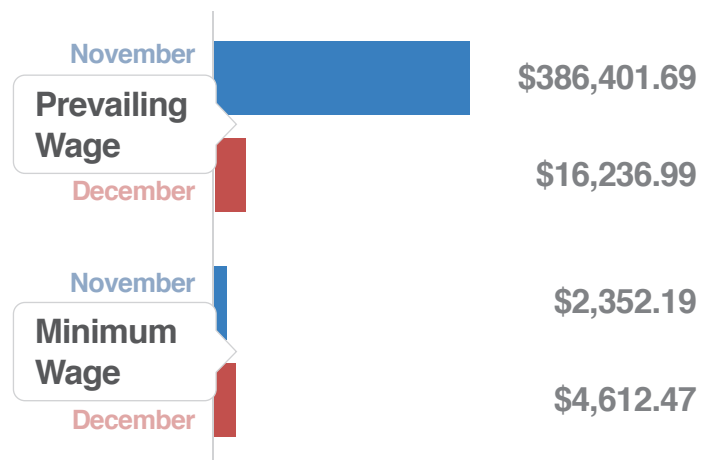


AMOUNT OF RESTITUTION ASSESED & COLLECTED

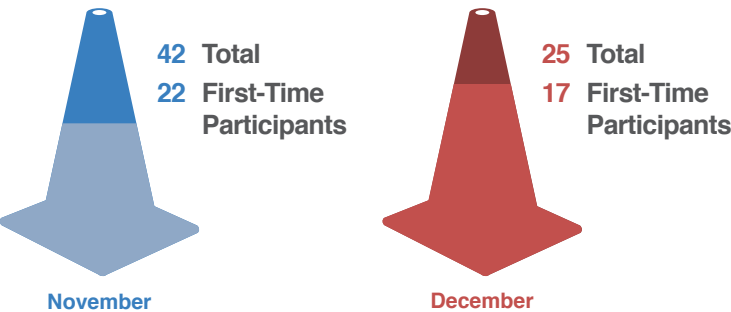
Restitution Assesed



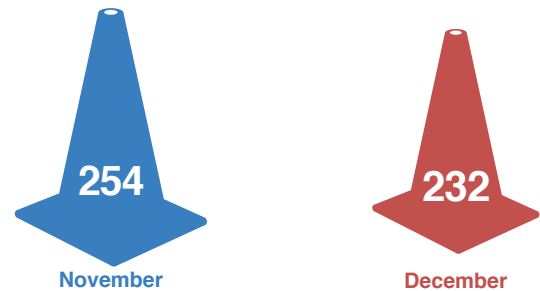
Restitution Collected



REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



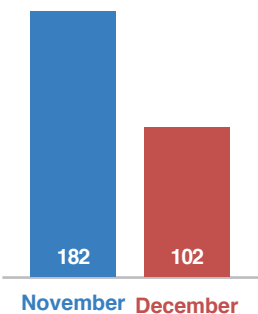
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS

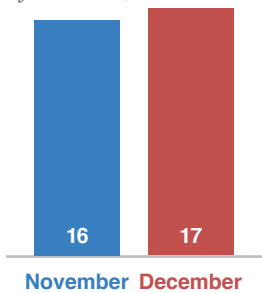
Alisa Warren, Executive Director

CASES CLOSED



CASES SETTLED

(includes conciliations, mediations, early resolutions)



RIGHT-TO-SUE LETTERS ISSUED

19 Within 180 Days  
1 After 550 Days  
34 Total

14 Within 180 Days  
0 After 550 Days  
22 Total



CASES SET FOR HEARING

Nov. 0 / Dec. 0

CASES APPEALED IN CIRCUIT COURT

Nov. 0 / Dec. 0

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	November	December
Participants	100	90
Sessions	02	03

# WEBSITE HITS FOR SPECIFIC PAGES

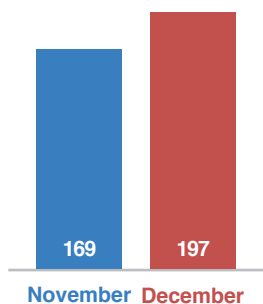
## DIVISION OF WORKERS' COMPENSATION WEB HITS

	November	December
Workers' Compensation	8,952	8,238
Second Injury Fund	589	539

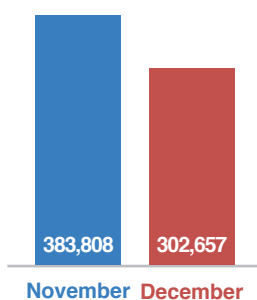
## DIVISION OF LABOR STANDARDS WEB HITS

	November	December
Minimum Wage	8,326	8,432
Wage & Hour	3,527	3,279

### ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

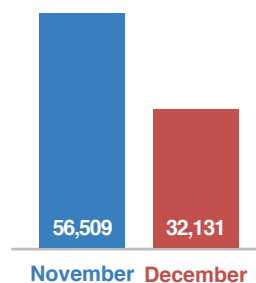


### UI INTERNET CLAIMS WEB HITS

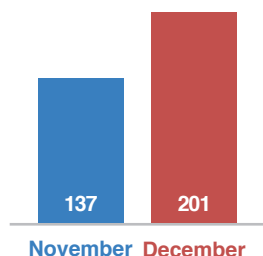


### USTAR WEB HITS

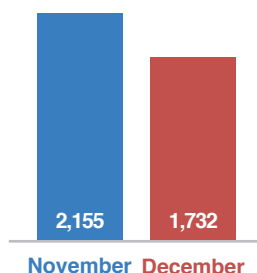
(the MO Unemployment State Tax Automated Reporting/USTAR System)



### WORKERS' SAFETY PROGRAM



### MISSOURI COMMISSION ON HUMAN RIGHTS



**TOTAL LABOR.MO.GOV  
WEBSITE HITS DECEMBER**  
**853,926**

**Total Views for MoLaborDept Channel: 146,686**

#### Top 5 Viewed YouTube Videos

- How to File an Unemployment Claim in Missouri 81,624 views
- Phones are Busy 9,762 views
- Unemployment Extensions - What's next? 8,104 views
- Work Benefit Amount Calculator 5,415 views
- Federal Benefits Phase-Out: Providing Better Customer Service 5,196 views

#### 5 Most Recent YouTube Videos

- Labor Talk Podcast: Social Media in the Workplace 82 views
- Building Blocks Promo 23 views
- PSA - Shared Work - Sunnen Products 69 views
- Ambassador Steel - Sharp Achievement 103 views
- Labor Talk Podcast: Federal UI Benefit Phase Out 3,253 views

#### Featured Video on YouTube

<http://youtu.be/AgoSa059Ay4>

